

Amerihealth Massage Policies

Your Name _____

PAYMENTS: Our office accepts cash, checks, Visa, Master card, and Gift Certificates purchased from our office. Patients who are receiving chiropractic care may also be able to get some insurance reimbursement for trigger point massage and some 1-hour therapeutic massages. This varies with each insurance company.

GIFT CERTIFICATES AND SPECIAL PROMOTIONS: We also honor special promotions that our office puts out (examples: Groupon, Relax & Renew programs, and Living Social deals). You must book your appointment prior to the expiration date and complete the massage within 15 days of your scheduled appointment or it will not be accepted.

MAKING AN APPOINTMENT: Calling ahead to schedule an appointment is preferred. Typical massages are 1-hour but you can book more or less time if it is available. You may call the licensed massage therapist (LMT) directly or call the office at (614) 781-3139 so we can find the first available LMT for you.

CANCELLING AN APPOINTMENT: When cancelling or rescheduling an appointment, we ask that you give a 24-hour notice from the time your appointment is scheduled. If you do not show up or if you cancel your appointment within 24 hours of the time booked, you will be charged for half the amount of the massage. Example \$60 charge you would be responsible to pay \$30 for the time the massage therapist had reserved for you. We understand that unexpected things may come up, so calling the office or calling/texting the LMT to let us know as soon possible would be greatly appreciated so we can schedule someone from our waiting list.

ARRIVING: We ask that you please arrive 10 minutes prior to your massage appointment. If you are running behind please give us a courtesy call/text to let us know. If you are running late for your appointment, you will still be charged the same amount and your massage will still end at the originally scheduled time.

GRATUITY: Gratuity is not mandatory but is greatly appreciated if you think your LMT did well. If you would like to add gratuity for you service, we ask that it be in cash or check (made out to your LMT) to simplify our accounting with Amerihealth. If you or someone purchased a gift certificate, gratuity is typically not included in the price of the gift certificate.

REFERRAL REWARDS: We have a purpose to help as many people as possible achieve better health with chiropractic, massage, nutrition, and exercise rehab. If you know of someone else who could benefit from any of the above, we ask you to invite them into our office for a free consultation to meet with the doctor and the licensed massage therapists. For every person who comes in, you will receive discounts towards your future services. Please let us know if you have anyone you would like to share with.

I have read and understand the Massage Policies of this office.

Signature

Date